

## COMPLAINT FORM

— To:

*[here the trader's name, geographical address and, where available, his fax number and e-mail address are to be inserted by the trader]*

— I/We (\*) hereby give notice that I/We (\*) withdraw from my/our (\*) contract of sale of the following goods (\*)/for the provision of the following service (\*):

— Ordered on (\*)/received on (\*):

— Name of consumer(s):

— Address of consumer(s):

— Defect:

— Date:

Signature of consumer(s)  
*(only if this form is notified on paper),*